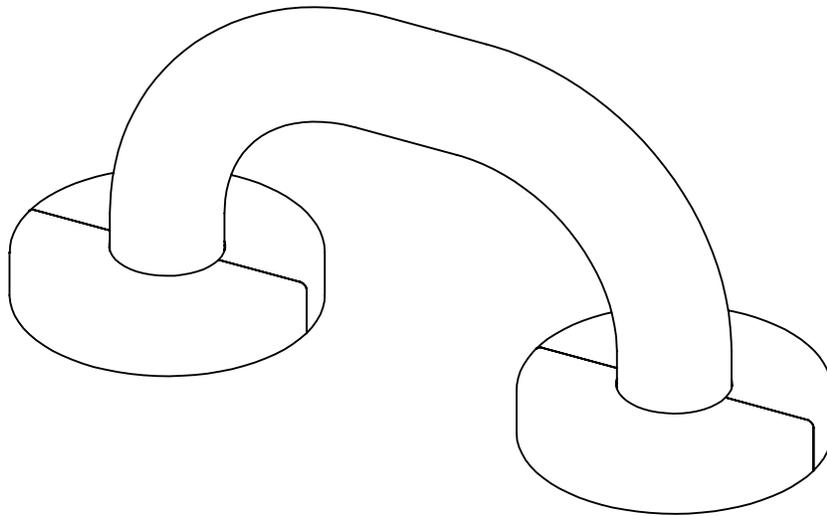




OWNER'S MANUAL

USE THIS MANUAL FOR ALL
ADA TRANSFER RAILS WITH FLANGE



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1 - 10/22/2025

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TABLE OF CONTENTS

SAFETY INFORMATION.....	3
PRODUCT OVERVIEW AND APPLICATIONS.....	4
CATALOG NUMBERING SCHEME.....	5
COMPONENT REVIEW.....	6
INSTALLATION.....	7
MAINTENANCE INSTRUCTIONS.....	8
WARRANTY INFORMATION.....	9



IMPORTANT SAFETY INFORMATION



When installing this product, always follow basic safety precautions, including the following:

Electrical Safety:

A wire connector is provided on all bondable anchors to connect a minimum 8 AWG (8.4 mm²) solid copper conductor to an equipotential bonding system as per NEC Article 680.82.

Maintenance & Inspection:

Periodically check the apparatus for signs of wear or deterioration. Maintain this product in accordance with the instructions outlined in this manual. See Maintenance page for details.

REDUCE THE RISK OF DROWNING:

- Never swim alone.
- Supervise children at all times.
- DO NOT jump or dive from this apparatus.

Rails may become hot; use caution when touching.

READ CAREFULLY BEFORE INSTALLATION:

Before installation, carefully read the instructions and verify all parts using the provided diagrams and parts list (if applicable). Inspect all components for damage before installation. If any damage occurred during shipping, notify Aqua Creek Products LLC within three (3) days of receipt. Proper installation is critical. Improper installation will void the Aqua Creek warranty and may compromise user safety.

Our commercial rails are designed and engineered to meet the US ADA Standards for Accessible Design, Model Aquatic Health Code and International Building standards where applicable.

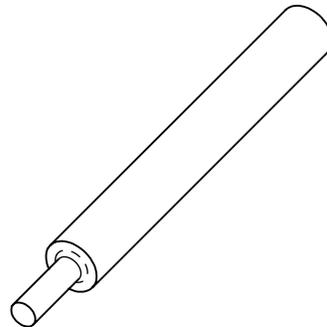
PRODUCT OVERVIEW AND APPLICATIONS

The TruPro ADA Transfer Grab Rail with Flange is specifically designed to assist with safe and secure pool entry from an elevated transfer wall. This rail anchors to the top surface of the transfer wall, providing a stable handhold for users as they sit and transition into the pool. It is ideal for facilities aiming to meet ADA accessibility guidelines. Crafted from corrosion-resistant marine grade stainless steel, the grab rail offers lasting durability in both indoor and outdoor aquatic environments. Engineered for reliability and ease of use, the Flanged Transfer Rail supports confident, independent access for swimmers of all abilities.

ANCHOR OPTIONS

The TruPro ADA Transfer Grab Rail with Flange is supplied with 3/8-inch “drop-in” style anchors. Installation of these anchors requires the use of the appropriate setting tool shown below (sold separately).

ANCHOR OPTIONS	
DESCRIPTION	DROPIN ANCHOR SETTING TOOL - 3/8"
PART NO.	INV04225



RAIL CATALOG NUMBERING SCHEME

Column →	A	B	-	C	D	E	-	F	G	H
	T	TR	-	FG	12		-	4	6	1

Definition ↓			
A Series Name	T	=	TruPro

B Rail Class	TR	=	Transfer Rail
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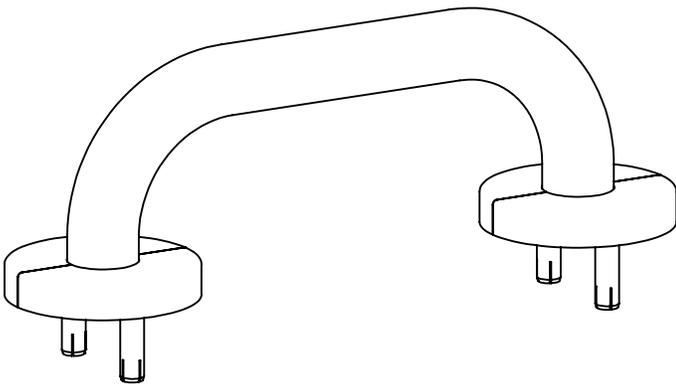
C Rail Type	FG	=	Flanged Grab
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D Transfer Wall Width	12	=	12 Inches
	14	=	14 Inches
	16	=	16 Inches
	18	=	18 Inches

F Material Type	4	=	Ø1.50" x .120"
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G Material Grade	6	=	316L Marine Grade Stainless Steel
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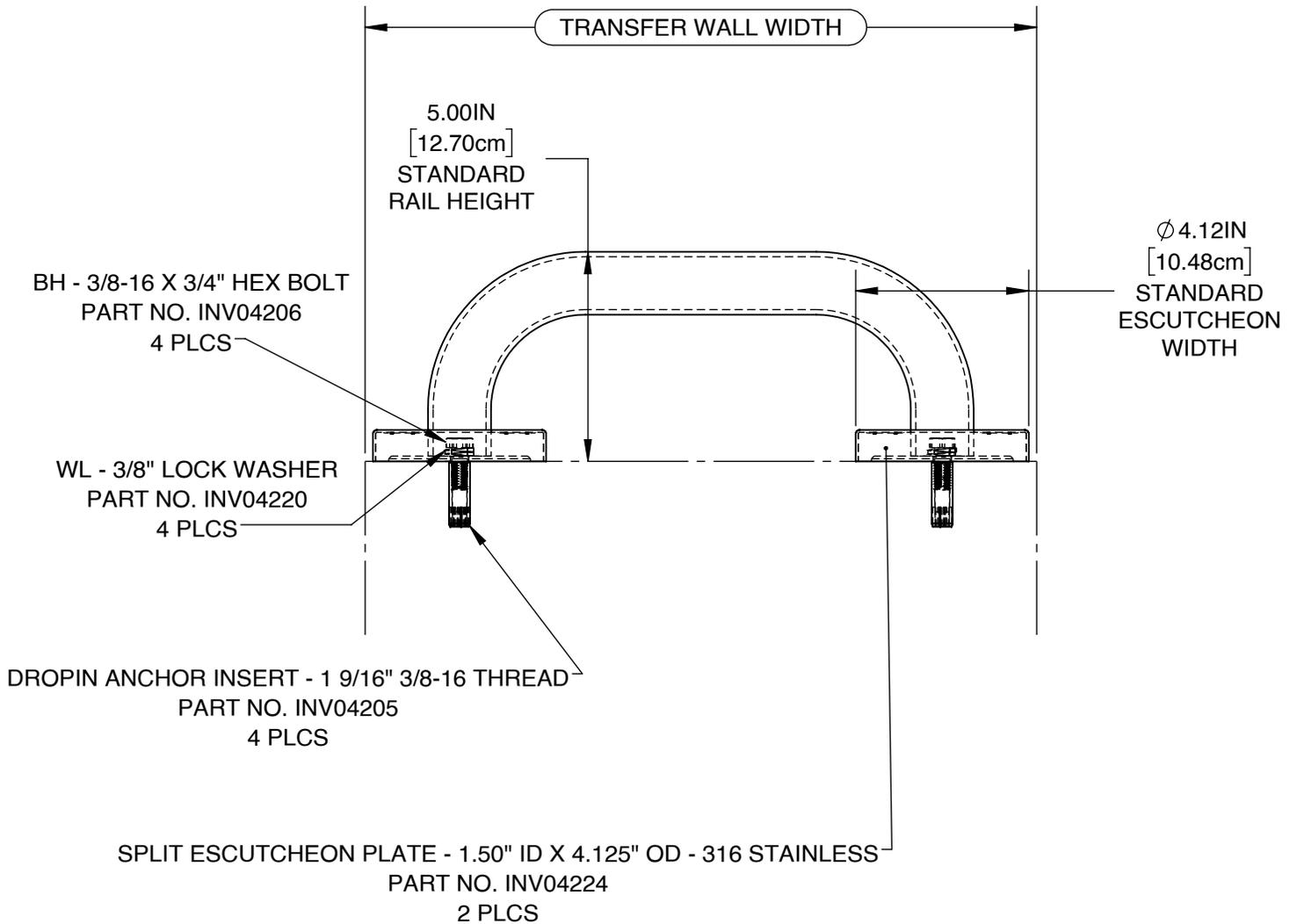
H Color / Finish	1	=	Polished Stainless
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CURRENT STANDARD OPTIONS:

Catalog#	INV#	Description
TTR-FG12-461	INV03755	TRUPRO - ADA TRANSFER GRAB RAIL - 12.00" - W/FLANGE
TTR-FG14-461	INV03756	TRUPRO - ADA TRANSFER GRAB RAIL - 14.00" - W/FLANGE
TTR-FG16-461	INV03757	TRUPRO - ADA TRANSFER GRAB RAIL - 16.00" - W/FLANGE
TTR-FG18-461	INV03758	TRUPRO - ADA TRANSFER GRAB RAIL - 18.00" - W/FLANGE

COMPONENT REVIEW



REFER TO INDIVIDUAL SPECIFICATION DRAWINGS FOR DIMENSIONAL DETAILS

PRODUCT INSTALLATION

Installation Instructions – Flanged ADA Transfer Grab Rail

The TruPro ADA Flanged Transfer Grab Rail is mounted directly to the top of a transfer wall using drop-in concrete wedge anchors. These mechanical anchors expand using a setting tool (sold separately) to provide a secure, epoxy-free installation. Two-piece escutcheons (included) covers each flange for a clean, professional finish.

Installation

1. Position and mark anchor locations:

Place the rail in its desired position on the transfer wall, ensuring proper orientation and ADA-compliant spacing. Use the pre-drilled flange holes as a template to mark the anchor locations on the concrete surface.

2. Drill anchor holes:

Remove the rail. At each marked location, drill a ½-inch diameter hole to a depth of 1.625 inches. Ensure all four holes are clean and free of debris.

3. Set the anchors:

Insert one drop-in concrete wedge anchor into each hole. Using a drop-in anchor setting tool (sold separately), strike the tool with a hammer to expand the anchor fully and lock it into place.

4. Attach the rail:

Align the grab rail with the installed anchors. Place a lock washer on each bolt, insert the bolts through the flange holes into the anchors, and tighten with a wrench or socket until the grab rail is securely fastened to the deck.

5. Install the escutcheons:

Align the two-piece escutcheon around each flange. Ensure the tabs and insertion holes are aligned, then press the two pieces together ensuring a snug, friction fit.

Removal

1. Remove the escutcheons:

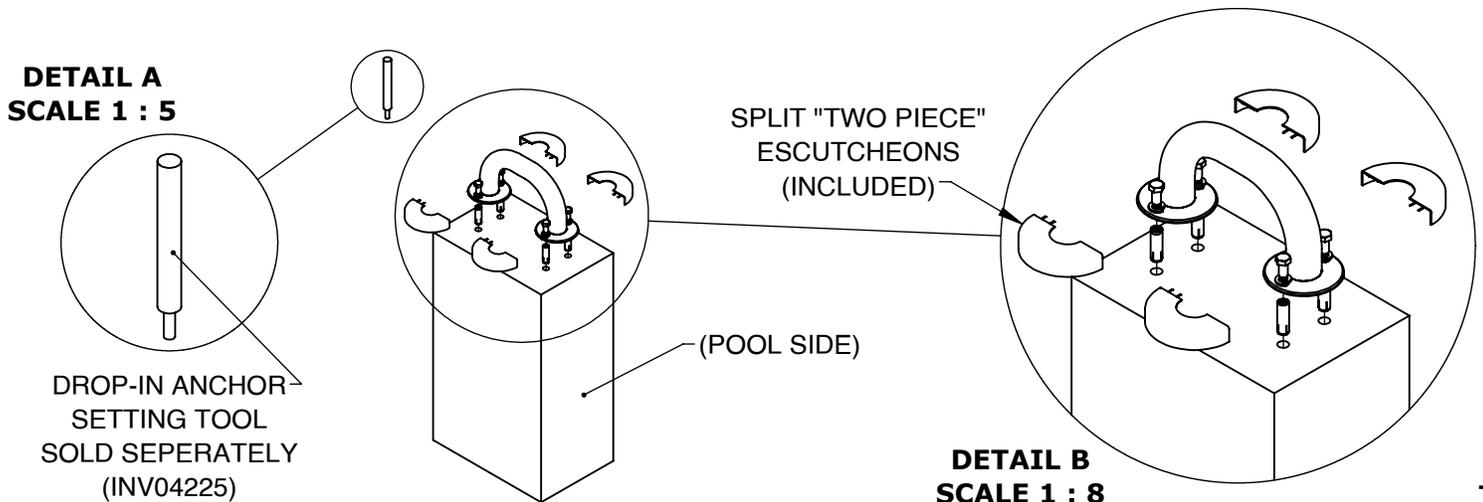
Pull apart each escutcheon into separate halves to expose the flange hardware.

2. Unfasten the rail:

Use a wrench or socket to loosen and remove the flange bolts.

3. Lift the rail:

Once unbolted, lift the rail straight up and off the surface. No prying or force is typically required. Avoid using metal tools directly on the rail or escutcheons to protect the finish.



MAINTENANCE INSTRUCTIONS

PROCEDURE	DAILY	WEEKLY	MONTHLY	ANNUALLY
<p>Wipe Down After Use: At the end of each day the pool is used, wipe the rail with a clean, soft cloth to remove fingerprints, oils, and water droplets that may contribute to spotting or dullness over time.</p>				
<p>Rinse with Fresh Water: Spray the exposed surfaces of the rail with clean, non-chlorinated water using a hose or spray bottle. This helps remove lingering pool chemicals, particularly in saltwater or heavily chlorinated systems.</p>				
<p>Gentle Surface Cleaning: If visible buildup or staining appears, wipe the rail with a soft cloth dampened with a mild, non-abrasive soap solution. Rinse the cloth frequently and follow with a fresh water rinse.</p> <p>Note: Full rail removal is not required. Focus on accessible areas above the deck or waterline.</p>				
<p>Deep Cleaning: Use a stainless steel cleaner or polish approved for polished finishes. Avoid abrasive tools or harsh chemicals that could scratch or dull the surface.</p>				
<p>Protective Coating (Optional): Apply a stainless steel protectant or polish designed for pool or marine environments to extend the life of the finish.</p>				
<p>Visual Inspection: Check for any signs of discoloration, buildup, or surface wear. Prompt cleaning and treatment can help prevent long-term issues.</p>				
<p>Fastener & Anchor Inspection: Ensure that all wedge anchor bolts are tight and the rail is secure. Remove the rail if necessary to clean anchor sleeves and inspect for wear or buildup.</p>				
<p>Evaluate Structural Condition: Inspect the rail for pitting, rust, or signs of fatigue. If damage is found, contact your local distributor or a qualified service professional for repair or replacement if needed.</p>				



AQUA CREEK PRODUCTS, LLC LIMITED THREE (3) YEAR WARRANTY

STAINLESS STEEL RAILS & LADDERS

Aqua Creek Products, LLC ("Aqua Creek") warrants to the original end-user purchaser that its stainless-steel rails and ladders, when properly installed in accordance with all assembly and installation instructions and properly used and maintained, shall be free from defects in material and workmanship for a period of three (3) years from the date of original purchase. To qualify, Aqua Creek must receive prompt written notice of any defect or failure along with satisfactory proof thereof.

EXCLUSIONS AND LIMITATIONS: This limited warranty does not cover the following:

- Loss or damage in transit
- Damage to powder coat or stainless finishes caused by vandalism, scratches, scrapes, corrosion, chemical exposure, or impact
- Defects resulting from negligence, mishandling, abuse, improper maintenance, or unauthorized use
- Normal wear and damage from daily use
- Any product that has been altered, repaired, or installed by any party without prior written approval from Aqua Creek
- Any damage resulting from accidents, force majeure events, acts of nature, or misuse
- Any warranty claim on products not fully paid for
- Any damage caused by improper water chemistry (e.g., high chlorine, salt, or pH imbalance)

This warranty excludes reimbursement for labor costs related to the removal, repair, or reinstallation of any product and any associated shipping charges. Aqua Creek is not responsible for damages or injuries resulting from failure to follow installation instructions or improper use.

CLAIMS PROCESS: To initiate a warranty claim, the product owner must provide the following in writing:

- Place of purchase
- Full product description and serial number (if applicable)
- Dates of purchase and installation
- Detailed description of the defect

Aqua Creek will respond within thirty (30) days after receipt of the complete claim, barring unforeseen delays. If requested, the defective product must be returned—freight prepaid by the customer—to Aqua Creek's designated factory or authorized distributor for inspection. Aqua Creek, at its discretion, will repair or replace the defective product and ship the repaired or replacement item to the customer. All freight charges remain the customer's responsibility. Any product replaced under this warranty becomes the property of Aqua Creek. The warranty period for repaired or replaced products shall remain tied to the original product warranty and shall not be reset or extended.

INSTALLATION AND MAINTENANCE REQUIREMENTS: Proper installation must be carried out by a qualified individual or contractor following Aqua Creek's official guidelines. Evidence of installation and maintenance logs may be requested in the event of a claim. Regular inspection and cleaning of stainless-steel surfaces using non-abrasive and non-corrosive agents are required to maintain warranty coverage.

LIMITATION OF LIABILITY: This written limited warranty is the complete and exclusive statement of warranty coverage. No other person or entity is authorized to make warranties on behalf of Aqua Creek. Aqua Creek expressly disclaims all implied warranties, including those of merchantability and fitness for a particular purpose.

The sole and exclusive remedies for breach of warranty shall be limited to repair or replacement at Aqua Creek's designated location, authorized distributor, or in place, at Aqua Creek's option. Aqua Creek's total liability shall not exceed the purchase price paid for the defective product.

In no event shall Aqua Creek be liable for incidental, consequential, special, indirect, punitive, or exemplary damages, including lost profits.

STATE LAW NOTICE: This warranty gives you specific legal rights. You may also have other rights which vary by state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.